Conditional Data

Reference	Data Category	Examples of Error Types	Status (Active, Deferred, Pensioner)	Action Required	External dependency?	Data Impact	Number of Errors at July 2021`	Number of Errors at Jan 2022	Movement since last update	Commentary	Team now responsible	Revised Target Date (if applicable)
COND1	Divorce Details (Dataview)	Court order information missing (cosmetic).	ALL	Check documentation on file and manually update.	Partial	Low	71	79	↑	Numbers increased due to system upgrade issue. Sytems fix required but no impact on member.	Projects Team	Jun-22
COND2	Transfer In (Dataview)	Missing transfer payment dates and amounts (cosmetic)	ACTIVE and DEFERRED	Check documentation on file and manually update.	No	Low	244	229	↓	Cosmetic corrections with no impact.	Projects Team	Jun-22
COND3	Miscellaneous Missing Dataviews	Missing/inconsistent date relating to additional conts record.	DEFERRED and PENSIONER	Manually investigate and correct records.	No	Medium	243	194	↓	Priority upgraded from low to medium as may affect annual Pensions Increase.	Projects Team	Mar-22
COND4	Salary Information	Part-time hours shown are inconsistent/ missing.	ACTIVE	Manually investigate and correct records.	No	Low	See commentary	513		Bulk correction required	Systens Team	Jun-22
COND5	CARE Data	CARE Pension Missing	ACTIVE and DEFERRED	Investigate and bulk/manually correct records.	No	Medium	523	175	↓	Active records resolved. Deferred record queries are picked up as part of case processing	Projects Team	Oct-22
COND6	CARE Revaluation	CARE Revaluation Missing	ACTIVE and DEFERRED	Investigate and bulk/manually correct records.	No	Medium	See commentary	530	↓	Cases to be targeted ahead of Annual Benefit Statements.	Projects Team	May-22
COND7	HMRC Crystallisation (Dataview)	Crystallisation Lump Sum Value missing (cosmetic)	Pensioner	Manually investigate and correct records.	No	Low	244	243	↓	Cosmetic corrections with no impact.	Projects Team/Customer Services Team	Dec-22
COND8	Annual Allowance (dataview)	Pension Input Amounts missing	ACTIVE	Investigate and bulk/manually correct records.	No	Medium	See commentary	2306		Many of these will be resolved by annual update processes.	Projects Team	Jul-22
COND9	Contracting out Date	Date out of range (system error)	Active	Bulk system correction	Yes	Low	546	437	↓	System fix required as new discrepancies being incorrectly created by joiner process. Civica log raised.		Await Civica gap analysis timescales.
COND10	GMP Data	Missing GMP Value	DEFERRED and PENSIONER	Update after GMP reconciliation compete	Yes	Medium	6262	6151	↓	GMP Reconciliation project due to be completed by July 22	ITM/Systems Team	Jul-22
							Total No. of Errors	**10,857**				

Total No. of Records	179,137
Overall Data Score Reported to Regulator 2021	94%